

Abianda Privacy Statement

References to “we”, “us”, or “our” in this Privacy Policy are references to [Abianda](#), a not-for-profit company limited by guarantee, with [social enterprise status](#), registered company number 08875988.

Abianda’s data controller is Abi Billingham, Founder and CEO of Abianda.

Your personal data

Preservation of the privacy of our service users, staff and stakeholders is really important to us at Abianda.

In line with the General Data Protection Regulation (GDPR) introduced in 2018, we ask your agreement to hold your personal information. We explain why we use this personal information about you and what we use this for at the time you pass this data to us.

- For our **service users**, this will be a variety of information from personal data and anonymised records of sessions, to records of potential safeguarding history and current issues. We explain to you why we collect this information, how we use it, and the specific circumstances under which we might share the information, when we first meet with you.
- For our **newsletter subscribers**, we hold your email address, and your forename and surname if you have shared these with us either at a training event, or when you signed up to our newsletter through our website. This information is stored securely on MailChimp – you can read their privacy statement [here](#).
- For **referring agents**, we hold your names, emails and job titles as necessary to facilitate our work and to provide a safe and quality assured service for our young service users.
- We use **secure email address** for referrals into our services, supplied by CJSM and/or Egress – their privacy policies are available [here](#) and [here](#) respectively.

The data in our database will only be accessible to and used by Abianda staff and will not be shared with other organisations without your explicit permission unless we are legally required to do so or in order to meet our duty of care to young people.

Links within our sites to other websites are not covered by this privacy policy. We are not responsible for the content or reliability of the linked websites, and these links should not be taken as an endorsement of any kind.

Reviewing or correcting your personal information

You have the right to request a copy of the personal information that we hold about you or ask us to correct any inaccurate personal information. You also have the right to be ‘forgotten’ and removed entirely from our databases, unless we are legally required to retain your information due to unique circumstances.

If you would like a copy of some or all of your personal information, or to request a correction, please email us at hello@abianda.com.

You can also call 020 7686 0520, or write to us at Abianda, Office 1, Andover Community Centre, 55 Corker Walk, London, N7 7RY.